

Items which we cannot accept - Updated January 2025

Heating and Cooking Equipment

- Gas appliances either mains or bottled
- Gas cookers
- Paraffin and gas stoves
- Gas heaters
- Storage heaters
- Ovens with glass fronts/doors
- Oil and gas Agas
- Kitchen and Utility White goods

Baby & Children's Items

- Car seats
- Highchairs
- Cots, carrycots, moses baskets and playpens
- Stair gates
- Roller skates and inline skates
- Inflatable swimming pools
- Inflatable toys
- Soft toys without a CE or UKCA label attached
- Broken or soiled toys
- Incomplete board games and jigsaw puzzles
- · Hand knitted items; including hand knitted toys and baby clothes
- Prams, pushchairs and buggies
- Outdoor tree-hanging swings and hammocks without safety instructions

Medical and Disability Equipment

- Commodes
- Hospital Beds
- Crutches

- Bath aids or seats
- Items supplied by the NHS
- Incontinence pads/pants
- Medical equipment and medication including vitamins
- Prescription spectacles
- Sanitary items or nappies

Furniture and Homewares

- Used duvets, pillows and sleeping bags
- Upholstered furniture without a fire label
- Upholstered furniture no longer in a saleable condition (soiled, stained or ripped and so on)
- Furniture with missing parts that make them unsafe
- Veneered wood furniture with damage to the veneer exposing the inner wood
- Flat packed furniture without instructions or unboxed (except beds)
- Candles without fire warning instructions
- Sunbeds and tanning equipment
- Waste disposal units
- Upright pianos and organs
- Damaged pictures or frames; split framework or water damaged prints

Sports Equipment

- Bicycles, scooters, unicycles or trikes
- Buoyancy aids, life jackets, inflatable dinghies
- Inflatable swimming pools and pumps
- Safety helmets, riding hats, cycle helmets and crash helmets
- Climbing equipment, ropes and harnesses
- Tents
- Exercise bikes, treadmills and cross trainers
- Skis and snowboards
- Ski boots to fit skis
- Ice skates

Technology and Electrical Items

- Personal Computers (PCs), computer hard drives and unusable laptops
- CRT Tube/old fashioned TVs
- Printers unless new in box
- Electric showers
- Electric blankets even when new
- Power tools without instructions
- Refrigerators and Freezers site restrictions may apply
- Landline telephones (subject to discretion)
- Any electrical item with excess rust, broken parts or exposed wiring

- · Mains Christmas/fairy 240v lights
- Electronic devices (such as TVs or DVD players) missing the correct power cord or remote
- Personal appliances such as shavers, foot spas etc (unless unused and in original sealed box)

DIY and Garden Items

- · Safety equipment and eye protection
- Firefighting equipment
- Chemicals, paint thinners, aerosols
- · Cleaning agents, solvents and adhesives
- Stepladders and ladders
- Petrol or diesel garden tools such as lawn mowers

Sharp knives and weapons

- Knives
- Swords, sword stocks and crossbows
- Guns and ammunition (including replica guns, unless obviously toys)

Miscellaneous

- Coat hangers
- Damaged suitcases
- · Hand knitted or heavily soiled clothing
- Pirated or copied CDs, DVDs
- · Promotional items such as CDs given away for free
- Videos or audio cassettes
- Perishable goods, food and drink
- Fake branded handbags or purses
- Ivory
- Fur