## **ALL TOGETHER**

#### MARILYN BOSISTO VOLUNTEER AWARD

First winner announced

A new award has been launched that will be presented annually to a volunteer who demonstrates exemplary commitment to income generation for our charity. It's dedicated to the memory of Marilyn Bosisto and the inaugural winner is her widower Bob. Both are pictured here.

The Resiste family bayes our charity years.



The Bosisto family have our charity very much at heart and their son Rob Bosisto, one of our Retail Community Cluster Managers, tells their story; "It had always been an aim for my parents to help fundraise for a local charity. They'd both retired from their business and wanted to do something together and make a difference.

They'd been touched by the care given by Cornwall Hospice Care to a close family friend and had set their hearts on fundraising for the charity. They soon became familiar faces in our donation centre at Daniels Lane and began to set up auctions and events in the local area, creating a volunteer team to help them along the way.

Dad had boasted that they would raise £20,000 in the first year. Fast forward 12 months and they presented a large cheque to the management team, much to their amazement! So what was next? Their lifetime goal was to raise £100,000.

A daunting amount and something that I myself thought would be impossible. But through sheer will and positive commitment they made it happen by the early part of 2020!

As all our lives temporarily changed during the Covid pandemic, their fundraising activities slowed and sadly Mum was diagnosed with a terminal illness. Sadly my mum passed away in 2021 and it's fair to say my Dad was lost in his life. After all they had been together nearly every day for 60 years.

Fast forward to the present day and although he is now 80 years old there is no stopping him! For instance on the Easter bank holiday he raised a further £1,400 at an event on the Royal Cornwall

Showground.

Recently we were invited to Mount Edgcumbe Hospice where much to his surprise, Dad was presented with the new 'Marilyn Bosisto Award' - he was completely overwhelmed with emotion.



Remembering the good times shared with Mum and seeing what an amazing place Mount Edgcumbe Hospice is for the people who need our care. The charity has become a big part of our family and he hopes that the award will, in the future, inspire and recognise the amazing efforts that our volunteers go to in order to support the charity. As we all know, the charity simply wouldn't be here without our volunteers."

Frazer Hopkins, Director of Income Generation, adds; "Bob and those like him, are utterly invaluable to what we do. They exemplify the spirit of community and care for others, often when their own circumstances change or are incredibly challenging through grief, bereavement, or illness. We take inspiration from such individuals and want to recognise and highlight their tremendous value to the charity and the community of Cornwall whom we serve. Congratulations to Bob, our first winner."



#### **CAMBORNE SHOP CELEBRATION**







The Camborne shop team held their celebration recently at St Julia's Hospice and there to host them was Patient Services Manager Owen Crocker; "It was an absolute delight to gather together and share in the warmth and camaraderie of our incredible volunteers. Witnessing the dedication and passion they bring to our hospice shops was a humbling experience and I left the event feeling truly inspired by their unwavering commitment. The atmosphere was great, and the remarkable figures shared during our time together left me utterly speechless. Oh and let's not forget the sweet indulgence that June's lemon drizzle cake brought to our gathering!"



Pictured here with Regional Manager Noah Crutchfield is volunteer Joan Fulton who received her 15 year long service badge. Noah says; "The Camborne volunteers do an incredible job for our charity. Their dedication to the shop and their hard work inspires us all. Each year they collectively donate 4,500 hours of their time and last year they helped raise an amazing £50,000 profit!

The spirit, good humour and generosity of the Camborne team is second to none and I'm delighted that we got the opportunity to celebrate the success of their shop with them at St Julia's. Being able to congratulate the team and show them round the excellent facility they help fund was a pleasure and a privilege. Bravo Team Camborne!"

## EASTER SURPRISES

Easter decorations introduced a seasonal hint of spring in our hospices this year. At Mount Edgcumbe Hospice the housekeeping team put up egg-laden trees and colourful bunting. At St Julia's patients received handmade Easter cards and there was cake and eggs. Owen Crocker, Patient Services Manager at St Julia's writes;



"Despite our space limitations for decorations, we spared no effort to sprinkle some Easter magic at St Julia's as you can see from this photo of our front desk. We also put together flowers, Easter eggs and charming handmade cards for all our patients spending the weekend with us. Our friends at Trenance Chocolate generously donated a magnificent egg that became the star of a raffle held at a delightful coffee morning in Marazion. It alone helped to raise nearly £300!"

George Elworthy, Patient Services Manager at Mount Edgcumbe Hospice adds; "Deb and Annette and Michaela and her housekeepers raised £250 through a 'guess the name of the bunny' competition and the sales of knitted items. The draw winners were Sara Long, Head of HR and Katie Wightman Clinical Governance Officer. The money has helped purchase a new drinks trolley and toiletries for use on the ward as you can see in this picture."





Gina Starnes, our Clinical Director, says; "I had the pleasure of drawing the Easter Bunny winners with George as you can see in the picture below, and would like to say a big thank you to everyone for making the activities happen and Easter come alive at both our hospices.









Thank you too to all our teams of staff that go the extra mile, often quietly and discreetly for our patients and enhance the environment we all work in."
Footnote: George visited the spring flower show at Wadebridge last weekend and through his contacts secured an amazing amount of show-standard Daffodils from a key Cornish grower. He brought them in to Mount Edgcumbe Hospice on the Sunday afternoon and they brightened the hospice up for everyone through the week.

#### **HOUSTON WE HAVE A NEW COOKER**

Space age technology doesn't just belong to NASA, it seems cookers are very high tech these days. The new one that's arrived at Mount Edgcumbe Hospice is a classic example. A combi steamer, it does everything from cleaning itself, to ensuring the perfect cook through its internal temperature gauge.

"You can boil an egg in this cooker or create a delicious pie," says Chef Stuart White. "This really is the cooker of professional choice and I'm delighted we've been encouraged to invest in it. Our other oven simply gave up and this was our opportunity to have a cooker that's fit for purpose and for the future.



I love the glass door that allows us to see what's happening and the fact you can programme it to do anything you want in terms of cooking for each day."



### PEOPLE NEWS





We welcome Will Hood Director of Finance and Resources (pictured) and Jade Edgcumbe Specialty Doctor St Julia's Hospice. We also send best wishes to those who're leaving including Graham Clarke Finance Director (more on that in a moment), Emily Grigg Healthcare Assistant and Lauren Brown Speciality Doctor at Mount Edgcumbe, Community Fundraiser Julie Treneer and Rose Marie Rowe Housekeeper at St Julia's.

We have movers and groovers who include Grant Jones who was Retail Operations Manager and is now Interim Head of Retail Operations, Becky Hooper HR Assistant who is now HR Co-ordinator and Catherine Myer who was a Registered Nurse at St Julia's and is now Patient and Family Support.

#### **GOODBYE GRAHAM**



We've recently bid a fond farewell to Graham Clarke who was our Finance Director. He was particularly remembered for this press picture taken by the St Austell Voice in our warehouse. There were gatherings with cake and many pictures of him in many hats!



There were edible food toppers, like these on the sausage rolls, depicting Graham and a range of serious and not so serious gifts along with many kind words from colleagues. Even the wrapping paper sported snaps of him!

After finally saying goodbye, Graham sent us all the following message:

I wanted to get back in touch to say a huge thank you for the truly incredible send off you gave me leading up to my retirement in March. The lovely gifts and the warm messages of farewell left me feeling completely overwhelmed.



I have enjoyed a long and varied career lasting almost 40 years, spent with eight companies, and I enjoyed each one of them. But I left the best one until last, and feel privileged to have worked for such an outstanding cause, alongside such dedicated and supportive colleagues. I just hope that I am leaving the charity in at least as strong a financial position as it was in 2016 when I arrived.

I wish you all the very best for the future and look forward to keeping up to date with the exciting future that Cornwall Hospice Care has in store.

Very best wishes, Graham

#### **ONETEAM MESSAGE**



TAKE NOTE: our annual salary review letters are now saved in the documents section of ONETEAM and the salary information has been updated. When you get a minute, please take a look for your own personal details.



#### **WE'VE UPDATED OUR PRIVACY POLICY**

A message from Oli Hoare, our Head of Fundraising;

"Your privacy and that of our supporters, is a priority for Cornwall Hospice Care, so we want to keep you informed of how we handle your personal information.

As part of our efforts to continually improve the experience all supporters receive, we are making a small update to our privacy policy, to provide further information on how we collect and use your data. You may review the Privacy Policy <a href="here">here</a>

The updated Privacy Policy will become effective on 1st May 2024."





It's the London Marathon on Sunday (21st April) and we wish all those competing in support of our charity, the very best of luck. But running the full distance in one day isn't for everyone, so there are others (and you could join them), doing the miles over the month of April as part of our 'Your Marathon Your Pace' challenge.

Find out more about how you could take part <u>HERE</u> - there's nothing like a challenge to get you out and about!

#### **OUR COAST AND CLAY SPORTIVE**

Registration is now open for our annual and very popular, sportive that starts from the beautiful Prideaux House in Padstow. If cycling's your thing, why not join the fun by signing up <u>HERE</u> and join an event that always seems to attract the best of weather!





#### **FUNDRAISING GROUP NEWS**

#### **TEA, CAKE AND MAGIC**





Our Falmouth Fundraising Group recently organised a Tea, Cake and Magic event at a new venue of Membury Hall in the town. Set on the seafront, the owners Bev and Brett Andrew gave the group space for free and also supplied cakes and coffee, enabling the volunteers to raise a fabulous £1,000 for our charity. The picture shows Christine Morris (Falmouth Vice Chairman) and Bev Andrew (aka Jack Wilder) who's President of the Cornwall Magical Society and has performed in Las Vegas with Penn and Tellar. He gave an entertaining afternoon of Illusions and card tricks.

# MARAZION AND HAYLE'S EASTER SUCCESS

Our Marazion Fundraising Group held their annual Easter Coffee Morning recently and as always the event was very well supported, with the coffee and Hot Cross Buns, Easter



Egg Tombola, Raffle, Cake and other stalls. The grand total raised reached a superb £1,168.30. This included a regular £200 donation from widower Robert Smith whose late wife Enid was one of the original members. He raises the money via plant sales from his garden. Hayle and District Fundraisers also held a Easter Coffee Morning with lots of local stalls as well as the groups raffle, name the bunny and cake stall - raising an amazing £400.



Kelly Tregaskes, our Community Fundraiser in the East of Cornwall, writes; "I recently went to Padstow for the Rick Stein Seafood Restaurants cheque presentation. A huge thank you to Siebe Richards (Manager) and the team for their support for our charity. During January and early February The Seafood Restaurant held daily 3 course charity lunches, which were incredibly well supported by locals and visitors.

Their amazing staff and patrons really got behind the cause to raise an incredible £11,354.00 (including gift aid). Thank you to everyone involved for their generosity and support.'

These are just some of the comments customers left after their meal...

"For thanks to the Hospice who gave such love and care to my cousin in his last few weeks. They went above and beyond for him and his family."

"My mum was cared for at the hospice and the care she received at the time has always been with me. The work they do for patients and families at this difficult time, so much caring and much needed. Keep it up."

"Such an important and worthy Cornish Charity."



"We always support Cornwall Hospice Care, so are delighted Rick Stein has chosen it as his charity this year. Such a worthy cause."

#### **CRAGO MOVES**



It's a big thank you to Crago Moves who regularly supply our Penzance furniture shop with quality donations. Their most recent donation was a quad wardrobe, that retails as new at £1,200! We have this stunning piece on sale for £595. Penzance Manager, Lee says; "I just want to show appreciation for their constant support and supply of furniture, as well as their delivery van guys, who are always happy and helpful.

Also to Rebecca, their business manager, who organises the donations and deliveries etc. It's great to see local businesses supporting each other, and being as sustainable as possible to save the furniture from landfill whilst funding our hospices."

#### **KERNOW PETANQUE**

The third 'Sarah Jarvis Memorial Match' held by Kernow Pétanque took place at Scorrier Riding Centre recently, raising £500 for our charity. It was organised by Peter (left) and Drew Jarvis (right) with Tina English, players other groups and of the U3A



The match was played in memory of Sarah Jarvis and over the years has raised a total of £1,280. Thank you to everyone who took part and supported the event.

#### **SUCCESSFUL IN ST DAY**



Pub Landlord Paul Sturdy and his regulars make a great team. Along with Paul's daughter, they organised a charity auction at the St Day Inn and raised £564.06 for our charity. You all deserve a huge thank you.



#### **CHRIS AND MARY - HAMPER QUEENS**



Our wonderful supporters Christine (Chris) and Mary have been busy creating yet more hampers to support our fundraising activities. Both spend time adding a few bits and pieces to their shopping when they go out before putting together baskets of loveliness for us. The smaller gifts were used as prizes at Mount Edgcumbe Hospice and the bigger ones formed part of a raffle our own Tamsin Thomas held in her local pub, The Safe Harbour, as part of her 'Tamsin runs for Ann' challenge that raised a superb £315.49.

"Chris and Mary have a real flare for producing these goody-packed hampers and they're extremely popular. I can't thank them enough for supporting me", says Tamsin. "I'd also like to thank Bude's Cousin Jack singing group, the Noteability Choir and Spaven Mor from St Ives who performed at a concert in the Fowey Parish Church for my challenge, helping me to raise £719.80. It means I've smashed my £3,000 target to fund a ward shift at each of our hospices."



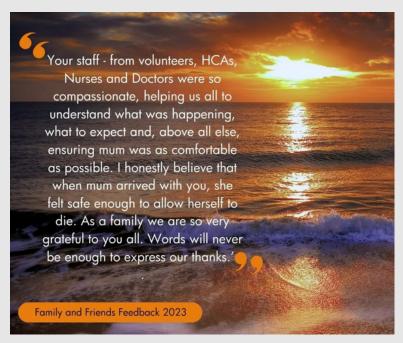
#### **OUR LOTTERY**

We've congratulated four £1,000 winners since the last edition of All Together; Mr Knighton of Roche, Mr Hand from Callington, Miss Hibbert who lives in Penzance and Mrs Underwood in Helston.



Meanwhile, our rollover prize is building again and stands at £1,400 for our next draw on Friday 19th April. It's so easy to play and just £1 for a line as you can discover <u>HERE</u>. \*\*Please note: you must be 18 or over to play.

#### THE REASON WHY



#### **ALL TOGETHER**

Cornwall Hospice Care's staff and volunteer newsletter

Please send your stories and pictures to communications@cornwallhospice.co.uk